

## Software Analyst

Tartu, Estonia (flexible remote work from elsewhere in Estonia possible)

### Who are we?

Apromore is a leading provider of open-source solutions for process mining and AI-driven business process improvement. Our vision is to democratize process mining by enabling organizations to achieve digital transparency and operational excellence. We've helped dozens of organizations leverage the potential of their business transactional data to enhance their productivity, product & service quality, and compliance. Our flagship product is the result of award-winning research at The University of Melbourne and several other universities worldwide. Our customers include leading companies in the banking, insurance, healthcare, manufacturing, and government sectors. We are proud of being among the top-25 open-source software products according to InfoWorld (Bossie Awards 2020). To learn more about us, visit <https://apromore.com>

We offer a flexible working hours, possibility to work from home, high levels of work autonomy, the possibility to evolve into higher positions, and a highly diverse workplace with colleagues across the globe.

### Who are we looking for?

You will be part of the team that transforms our leading-edge product roadmap into user stories and enjoyable user experiences. You will have a variety of tasks, ranging from product research to analysis and user documentation. You will interact intensively with end users, product managers and engineers.

Your key responsibilities will be:

- Interacting with existing and prospective users to understand how to delight them
- Conducting product research
- Refining high-level roadmap items into user stories, interfaces, mockups
- Iteratively specifying and refining tasks for the development team in collaboration with relevant stakeholders
- Planning the testing process and describing acceptance criteria/test cases
- Creating and updating user documentation

### What we expect from you?

- Relevant work experience as software systems analyst, tester, and/or technical writer (2+ years)
- Demonstrated ability to interact with end users of software products
- Strong analytical and critical thinking skills
- Excellent communication skills in English
- Excellent time management skills
- Familiarity with modern collaborative software engineering tools (e.g. Git, Jira, Confluence)
- Bonus: Experience in the field of enterprise software products
- Bonus: Knowledge of business data analytics and/or business process management

### Equity and Diversity.

We are a multi-cultural company committed to equal opportunity and welfare. All qualified candidates will receive consideration.

**Job Coordinates.**

- Location: Tartu, Estonia, or elsewhere in Estonia and available for remote work
- Remuneration: EUR 35-45K (total remuneration package)
- Flexible work arrangement, incl. working from home

For inquiries on this position, contact us at: [careers@apromore.com](mailto:careers@apromore.com)